Improvement Academy

NHS

Quality Improvement Training
Level 2 Practitioner- Learning by Doing

Wednesday 9th December 2026 09.00 - 16.00

delivered via Teams

Join us on a guided, participatory journey through the Model for Improvement.

Using a case study, you will:

- Explore common challenges you are likely to face when improving quality in health or social care.
- Understand why a thorough diagnosis of your 'problem' is essential before you start to make changes, and how to do it.
- Recognise the importance of 'measurement' when trying to make improvements.
- Appreciate the value of 'testing' change ideas to make sure they work in practice.

Please note: Participants are expected to complete the Level 1 QI E-learning and to do a quick pre-course exercise.

This course will be delivered by:

Maureen McGeorge
Quality Improvement Training Lead, Improvement Academy

Maureen qualified as an Improvement Advisor with the Institute for Healthcare Improvement in 2011 and has since built up extensive experience of delivering training and supporting teams involved in improvement projects.

Dr Sally-Anne Wilson
Clinical Lead for Patient Safety and Consultant in Emergency Medicine

Sally-Anne is part of our Quality Improvement facilitation team and provides leadership across a range of patient safety programmes. She is a Consultant in Emergency Medicine and chairs the regional board of the Royal College of Emergency Medicine (RCEM) and the RCEM Safer Care Committee.

Price: £125 per person.
To confirm your place, please contact:
Jane Hudson - Business Support Officer
email: academy@yhia.nhs.uk

www.improvementacademy.org