

How to make a request for advice from the Panel

The panel is free to access by all staff contracted to work for the YQSR or the Improvement Academy. It is also available to other interested parties (e.g. NHS staff, academics) working on initiatives related to quality and safety, by request, and depending on agenda availability. Funding may be required if these requests require input from the panel that is additional to normal panel meetings.

1. Request a slot on the panel's agenda

Contact panel convenor: Claire Marsh to request an agenda slot. Requests should be made at least a week before panel meetings. The earlier the better. Contact: claire.marsh@yhia.nhs.uk

2. Prepare and circulate documents beforehand

If staff wish to circulate any documents or questions prior to the meeting, these should be presented in a format accessible to a lay audience, and circulated with adequate time to allow panel members to read what is circulated and ask questions if necessary before the meeting.

3. Attend the meeting

Staff should attend the meeting in person and present their requests for input in an accessible manner, allowing panel members to voice their opinions, and should respect these different perspectives. Adequate time should be allocated for discussion and questions/answers.

4. Report progress at a later date

Staff tabling an item should report back to the panel at a later date regarding progress, via email or subsequent meeting as appropriate. If possible, the process for this progress report should be agreed at the first panel meeting attended.

Panel Dates in 2024

The panel meets every 2 –3 months on a Thursday
5.00pm-6.30pm, at the Bradford Institute for Health Research

22nd Feb; 16th May; 25th July; 26th Sept; 28th Nov



Patient & Public Involvement (PPI) in improving quality & safety in health care



Working with the Quality & Safety Patient Panel 2024

The Yorkshire Quality & Safety Patient Panel

About the panel

The aim of the panel is to support the work of the Yorkshire Quality & Safety Research Group (YQSR) and the Improvement Academy (IA) by providing a sounding board of patient, carer and public perspectives. The panel was established over 9 years ago with many of its members having served on it ever since, so that they now have an in-depth knowledge of quality and safety in healthcare and can target their input accordingly. There are currently 8 panel members, each with a wealth of knowledge about health services in the region (currently West Yorkshire focussed but membership is expanding). Members are well connected to other forums, networks and groups such as Healthwatch, chaplaincies, NHS Boards, community groups, patient participation groups, and various health service user groups. The panel are therefore able to draw not just on their own personal experiences of care, but from an understanding of the wider populations' needs, priorities and concerns. The panel is chaired by a lay member - Ruby Bhatti, and convened by Claire Marsh (IA) with the support of Jane Hudson (IA).

What advice can the panel provide?

- **identifying priority areas for projects**
- **identifying, accessing, recruitment and involvement of patients and the public in individual projects**
- **communicating using lay language**
- **dissemination of project findings**

Our current panel members

Ruby Bhatti: solicitor; governor (school/health); health research panels; Patient Research Ambassador; OBE: services to young people and housing.

David Walker: contributes to hospital innovations, elderly research & GP panels; hospital volunteering, family experience of Alzheimer's.

Lynn Asquith: retired NHS worker, patient involvement in GP/primary care, Health watcher, Trustee of the Charity 'Equality Together', and has taken part in several clinical trials.

Mohammed Junaid: works in the NHS; Manningham Library Project, elderly groups, Cricket UK, GP Patient Participation, learnt the holy Quran by heart.

Amana Khan: Experienced Assistant Psychologist across a range of different services; passionate about removing barriers to accessing mental health services as a way of reducing health inequalities.

Ena Mercy: retired social worker; was Director of a local charity for 20 years working with homeless women & their children. Currently volunteer with a local community kitchen to help alleviate food poverty.

Jean Gallagher: retired nurse & midwife, Bradford University health Expert by Experience Group; co applicant in NIHR & Yorkshire Cancer Research funded projects; funding reviewer, past lay member of NCRI Studies Groups (Bladder Cancer & Supportive & Palliative Care), PPI member of UCL Phenomics group.

Mohinder Singh Chana: retired engineer; Bradford University Service User & Carer Group (health); trustee of charities related to museums and galleries, interfaith work; family experience of NHS care.

Toyosi Lala is passionate about healthcare services, being a sickle cell warrior himself. He has much experience working with people, and with information management and is an MSC graduate of cybersecurity; social secretary for the Nigerians Community in Bradford.