



# Improvement Academy

## Highlights of 2016

### We wish you a Merry Christmas and a Happy New Year

The year 2016 is being recognised as a difficult year for many—but amidst financial gloom, difficult political contexts and new challenges, our frontline teams in Yorkshire and Humber are making a **real difference to patients**. From local learning we have been able to develop our support for **Patient Flow** and to scale-up and spread improvements in key areas including **Hospital Mortality**, **Healthy Ageing**, reducing patient harm through **Yorkshire Huddles**, and **Quality Improvement Training**.

We will be working with Yorkshire and Humber AHSN on business planning for next year so please make it a New Year's resolution to **email us** to tell us what you would like to see more of in 2017!



### 2017 Leadership Fellow Applications

Thank you to everyone who shared our Leadership Fellow Posts on Twitter and to those who applied. We have received some really great applications and will be selecting in the new year. To see what our current leadership fellows are involved in [click here](#).

### The Science of Improvement Conference

More than 350 people joined us for this year's Science of Improvement two-day conference in November, where we had some fantastic plenary presentations from Dr Henry Marsh, Professor Nick Black, Dr Nick Barber, Tony Husband, Professor Rebecca Lawton and Professor Mohammed Mohammed. Along with the plenary sessions, delegates had the chance to choose from 27 interactive workshops.



We got some amazing feedback from our participants and would love to hear more from you on our Twitter page [@scimp2016](#). We will be tweeting pictures from the conference and the keynote presentations are now on our website [here](#).

We have been asked whether this conference will become a regular feature so please keep an eye out on our twitter page and website for updates [#WATCHTHISPACE](#).

Thank you once again, to all who attended, to our amazing presenters and to all those who took part in administering the conference.



*Refreshing to attend a conference offering something new - research that is applicable in today's health service.*

*So much opportunity to learn about QI and I have had some ideas to try implementing into practice prompted by the speakers & the workshops.*

### In the news

We are pleased to see the **National Mortality Case Record Review Programme** mentioned in the Care Quality Commission (CQC) Mortality report published on 13th December 2016. This programme is being delivered across England and Scotland by the Royal College of Physicians in partnership with the AHSN Improvement Academy.

### Introducing our first Patient Expert Improvement Fellow



*My name is Marilyn Foster and I am the first Improvement Academy Patient Expert Improvement Fellow. I would like to start a dialogue with other lay people who are working to improve health services, and invite others to become Fellows too, as I see it as very important that we work in a collaborative way. I have attended and enjoyed two events so far - the September Fellows event and the Science of Improvement Conference where I helped run the workshop "The Patient Will See You Now". I can see the benefits of Patient Fellows being involved and contributing to the development of genuine and collective approaches to involvement across our region. I look forward to further collaboration with others.*

### The case for collaborating with a 'patient leader'

**Claire Marsh**, Senior Research Fellow and Patient & Public Engagement Lead, has written a new blog on the value of developing a long-term working relationship with Marilyn Foster in a model known as 'Collaborative Pairs' which grew out of a **Kings Fund leadership development programme**. To read Claire's blog, [click here](#).



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