

Foundation Gold Level 'Train the Trainer' Quality Improvement Training

Learning by doing

Session 1: Tuesday 9th November 2021, 09.00 – 16:00

Session 2: Tuesday 16th November 2021, 09.00 – 16:00

Delivered via Zoom

This virtual course is designed for health and care organisations that have in-house QI expertise to support staff carry out quality improvement projects after attending this theory-based course.

Course content

- 'Silver' training – focussing on building confidence in the theory (rather than the practice) of carrying out an improvement project using the IHI's 'Model for Improvement'.
- How to deliver the silver training course to staff in your trust – including exercises and personal feedback.
- Tools and materials developed by the Improvement Academy to support Gold trainees in their role as QI mentor for staff within their organisation.
- Ongoing membership of the Improvement Academy Quality Improvement Trainers Network (QITN)

Please note: Delegates applying for this Gold level 'train the trainer' course, must have senior sponsorship from their organisation. Further details on the application process are available upon request.

Places on this course cost £620 per delegate (exclusive of any applicable VAT). Payment must be confirmed prior to attendance.

This event will be delivered by:

Maureen McGeorge

*Quality Improvement Training Lead,
Improvement Academy*



Maureen has extensive experience of quality improvement training, including training over 120 Quality Improvement Trainers since joining the Improvement Academy in 2014. Maureen has worked with the Royal College of Psychiatrists, the Royal College of Surgeons, the Kings Fund and the Patients Association, leading the development and management of many national clinical audit, patient experience, and service accreditation programmes. In 2011, she qualified as an Improvement Advisor with the Institute for Healthcare Improvement.

Mark Fuller

*Improvement and Transformation
Manager, Harrogate and District NHS
Foundation Trust*



Mark is an experienced Quality Improvement trainer and a leader of quality improvement practice at Harrogate and District NHS foundation Trust. Mark is an Improvement Academy QITN (Quality Improvement Trainers Network) and supports Maureen and the Improvement Academy team in delivering the virtual silver and gold level QI training.

Places are limited and will be allocated on a first come first served basis.

To book your place, please contact:

Shahima Begum – Communications, Networks and Training Officer

email: shahima.begum@yhia.nhs.uk

www.improvementacademy.org



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