The Yorkshire and Humber Improvement Academy is proud to announce that we are now supporting some fantastic improvement projects with all the healthcare providers across our region. Therefore, in the spirit of sharing, we’ve decided to focus a series of our monthly bulletins on what’s happening at individual organisational level.

We’re starting with Sheffield Teaching Hospitals NHS Foundation Trust (STHFT).

A Framework for the Measuring and Monitoring of Safety

Sheffield is collaborating with us on this exciting Health Foundation funded project. A Sheffield based project manager will be testing the impact of the Charles Vincent’s framework in STHFT and we’ll be sharing their learning at a national level. Further information is available here.

As part of the Yorkshire and Humber’s Patient Safety Collaborative (PSC) - our dedicated acute trust PSC is now meeting quarterly. Representing Sheffield at our meeting in May was Andrew Scott (Patient Safety Manager), Paul Whiting (Associate Medical Director for Patient Safety) and David Oskiera (SpR and Clinical Fellow) which focussed on Acute Kidney Injury (AKI). Find out more here.

Improving Patient Flow within Emergency Departments

Professor Suzanne Mason from STHFT is leading an Urgent Care project investigating whether senior doctor triage improves patient outcomes and flow within Emergency Departments (ED). The findings from visits to each ED in Yorkshire and the Humber, combined with data such as attendances and quality indicators have been shared at a well-received regional round table discussion.

For the first time, we have a useful picture of all our ED services. Next steps in the project are focussed on the testing of evidence based interventions within 2 EDs including STHFT with Professor Suzanne Mason. You can read more about this collaboration here.

Congratulations as well to Professor Mason, who we have nominated to become one of the Health Foundation’s ‘founding’ Q Fellows; one of only 10 from our region! Find out more here.

Mortality Case Note Review

The Improvement Academy, has developed a systematic, evidence-based mortality case-note review process and Sheffield Teaching Hospital Foundation Trust has been a forerunner in collaboratively developing this work. A total of 93 of their clinicians have been trained to date. The work at Sheffield now includes testing this process to analyse cardiac arrests.

Sandi Carman (Head of Patient and Healthcare Governance) and Andrew Gibson (Deputy Medical Director) sit on the Mortality Steering Group. Sandi told us “The Mortality Case Note Review Initiative has had an extremely positive impact on the existing mortality work at Sheffield Teaching Hospitals NHS Foundation Trust. It has brought a standardised approach to training and helped bring focus to our weekend mortality work.”

Region-wide Quality Improvement Training for Yorkshire and Humber

Sheffield taking up the Academy’s Events and Training

The Improvement Academy has been working with colleagues from around the region to develop a portfolio of QI training and development opportunities. The work is supported by an advisory group made up of expert providers and commissioners and is excellently chaired by Rebecca Joyce, Service Improvement Director at Sheffield.

A total of 179 attendees from STHFT have attended one or more of our workshops including Mortality Master Classes, Achieving Behaviour Change Workshops, and Quality Improvement Training. Check our website for future events.

Sheffield Wheelchair Services

“I have really enjoyed the sessions and it has taught me a lot on how to conduct and deliver improvement work. I think it’s given our service a format for dealing with things that aren’t working well and forming a solution to try and make them work better. We are keen to continue it.”

Elizabeth Marriott (Occupational Therapist)

When supporting improvement at the frontline, the Academy always seeks to compliment initiatives that are already in place so Angela Green, Programme Manager at the Academy, successfully undertook Sheffield’s Clinical Microsystems Coaching training and supported their Wheelchair Services to improve.