



October 2016

Improvement  
Academy

**#SCIMP2016 Update:** Additional sessions: Q Fellows workshop & Professor Graham Martin on the role of social science in evaluating QI. We have some exciting workshops planned to explore ways of integrating Quality Improvement with research-based approaches. For example, find out how the **Lego Serious Play Methodology** can demonstrate creative ways of involving people in research and improvement, or join the discussion about **Being positively deviant: how do organisations and teams deliver patient safety?** For full details and to **book a place**, click [here](#).

## Join us for Measurement and Monitoring of Safety Phase 2

We are looking to engage new teams in the region in this work and would welcome enquiries from frontline leaders, managers and safety leads from a range of provider organisations.

The **Measurement and Monitoring of Safety Framework** (MMSF) is an important new way of thinking about safety. We plan to run a series of workshops in 2017 supporting organisations to apply the MMS framework in new and different settings, using learning from initial test sites (phase 1). In phase 1 we discovered that the framework is a useful conceptual model which doesn't work on its own; it needs the right conditions and engagement from local teams. In phase 2 we will be widening our understanding of how the framework can be used to help teams understand, **how safe is our care?**

Changing how you think about safety

[www.HowSafelsOurCare.com](http://www.HowSafelsOurCare.com)

If you are interested in **becoming a test site** for Phase 2 of our project, please contact **Debbie Clark**.

## Measurement and Monitoring of Safety Phase 1—Final Learning Event

On the 8<sup>th</sup> September we had the pleasure of hosting our final Phase 1 **Measurement and Monitoring of Safety Framework Learning** Event at the Midland Hotel in Bradford. Professor Charles Vincent (author of the framework) was a key-note speaker, sharing insights and hopes for the future, specifically the exciting prospect of moving away from a culture of safety assurance to a culture inquiry.

Charles heard stories from the frontline teams who have worked with us on this project and despite some challenges and bumps in the road, the teams gave positive feedback on their experiences being a part of this project. We would like to thank all involved in this project for their persistence and hard work over the last 18 months. For further details on our MMSF project, click [here](#).



Professor Vincent



## 'Bridging the Skills Gap' with our bespoke one year Simulation Associates Programme

Last month, the new one year **Simulation Associates Programme** got underway to introduce Discrete Event Simulation (DES) modelling to healthcare organisations in the region. The University of Bradford, hosted the inaugural group of **16 associates** representing 8 healthcare organisations.

Simulation modelling can play a significant role in improvement projects as well as aiding decision making at all levels of healthcare organisations. Despite its usefulness, simulation modelling skills are not widely available in NHS organisations. Led by Professor Mohammed and Garry Fothergill, Lead Manager-Analytics for Improvement at Sheffield Teaching Hospitals, the course aims to bridge the skills gap and build capability in these inpatient techniques. *We'll keep you posted about the progress of our Simulation Modelling Associates Programme throughout the year.* For more information, click [here](#).



## UK IMPROVEMENT ALLIANCE

The **Improvement Academy** is one of the founding members of the new UK Improvement Alliance (UKIA). The UKIA aims to connect organisations who hold improvement in healthcare services as part of their core purpose. For more information about the UKIA, click [here](#).

## What is the UK Improvement Alliance?

## Introducing our New Clinical Leadership Fellows



**Abimbola** is an Advanced Clinical Pharmacist who will be leading on the **Care Homes** project to bring about improvements in quality and safety, including working alongside the IA Human Factors team to implement the **Yorkshire Contributory Factors Framework** and as part of the Health Foundation project which aims to measure patient safety using the **Measurement and Monitoring of Safety Framework**. Abimbola is looking forward to the opportunity to build on leadership skills and utilise excellent networking skills to improve patient outcomes.

**Paul** is a Specialist Registrar in Palliative Medicine whose recent arrival completes this year's new cohort of leadership fellows to join the IA. He plans to take the lead on the **Development of Second Victim resource**, a research project being carried out in partnership with the Royal College of Physicians. He will also be involved in the **Partners at Care Transitions (PACT)** project, designed to support greater involvement of older patients and their families at the interface between secondary and primary care.



For further information please contact Shahima Begum / Team Administrator

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