



Safety Huddles

Taking the nation by storm...

Improvement Academy

UKIA Safety Huddles Visit - June 2017



On 7th & 8th June, the Improvement Academy will be hosting their first visit from fellow members of the UK Improvement Alliance. This will start with a welcome Dinner at the Rose Bowl in Leeds on the 7th. The following day will be pre-arranged visits to observe Safety Huddles in acute, mental health and community settings. Visitors will also get the opportunity to speak to members of staff to see how the teams and coaches work together and meet with coaches and safety leads to talk about how Safety Huddles can be scaled up within their organisations and adapted to their workplace. If you'd like to know more, let us **know**.

UK IMPROVEMENT ALLIANCE

Scaling up HUSH project - things we've done and learnt

The **HUSH (Huddle Up for Safer Healthcare)** Health Foundation funded project to scale up huddles across more than 120 hospital wards will be completed in July 2017, but work is continuing with Safety Huddles becoming a Patient



Safety flagship programme. We have accumulated a wealth of knowledge which we are happy to share, and can offer advice from what we have learnt along the way. A lot of this learning has come from seeing how Safety Huddles work in different settings such as acute, mental health, care homes & community, as well as non-clinical (porter huddles in Leeds), and how this has been adapted to the existing working environment without impacting heavily on resources. As part of our future work, we are expanding our existing coaches network and working in collaboration with the **Measurement and Monitoring of Safety Framework**. We will be creating a Coaching Manual along the lines of "light touch" coaching for teams and individuals. For more information on Safety Huddles, click **here** or contact **Vicky Padgett**.

Updated Huddles Manual



As a result of Safety Huddles spreading beyond the Yorkshire and Humber region, we have now updated our current Huddles Manual. This is a short comprehensive guide for teams who are thinking about implementing Huddles in their workplace and outlines the basic principles of a Safety Huddle, how to get started and our pilot Huddles Accreditation scheme.

A copy is available on our website and can be downloaded by clicking **here**.



Implementing more reliable person-centred care in Mexborough and Barnsley

The Yorkshire & Humber Patient Safety Collaborative has been focussing on improving "person centred care" using the **ABC toolkit**. At first glance person centred care may not appear to be directly linked to Patient Safety but we know that often health care does 'to' or 'for' people rather than 'with'. If we foster or maintain dependency, we allow patients to fail to recognise their own strengths and abilities, thus increasing risk of harm, delaying functional improvements and lengthening stay. We have been working with teams at Bassetlaw Hospital on reliably implementing 'This is me' on admission (over 120 to date) and Mexborough hospital to improve the delivery of 'enabling care' on a rehabilitation ward. Staff have been open and honest in sharing some of the barriers and we are working together on actions to make an improvement. For more information on this, contact **Mel Johnson**.



New Edition of Effectiveness Matters: Frailty

We have recently updated our 'Recognising and managing frailty in primary care' Effectiveness Matters edition. To read, click **here**.

For more details on our Healthy Ageing Programme, click **here** or contact **Sarah De-Biase**.

Improvement Academy Team—who we are now in 2017

You probably know that the Improvement Academy is funded by our local AHSN to work with frontline teams across Yorkshire and Humber to support the development of improvement capability and to implement innovations in quality and safety of care. But did you know that our IA team now includes people who are based in Hull and Sheffield, as well as in Bradford? And did you know that each year the Academy supports 5 Clinical Leadership Fellows to work on innovative improvement projects in the region—and sometimes beyond? Please get in touch with the **Academy** if you want to know more.



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