



Improvement Academy

Managing Patient Flow at Scarborough Hospital

The recent unprecedented pressures on A&E Departments have been reported in the national media this month. Scarborough Hospital was featured on Radio 4's Today programme as an example of a hospital that has experienced particularly high levels of demand. We're working with Scarborough Hospital to implement and evaluate a patient flow methodology known as Visual Hospital. Whilst in itself this doesn't prevent the pressures; Scarborough have told us that, unlike previous years, they have been able to review, every single patient, every 2 hours and target resources appropriately to effect an increased number of discharges.

More information is available from [Tania King](#).



Yorkshire and Humber Patient Safety Collaborative Round Table discussions

Following the national launch of the Patient Safety Collaborative (PSC) in October, we are inviting Patient Safety Leads from local NHS Trusts to roundtable discussions to help shape the programme.

- ▲ NHS Acute Trusts: Tuesday: (timing to be confirmed) 27th January 2015, Leeds
- ▲ NHS Mental Health Trusts: 12-2, Thursday 5th February 2015, Bradford
- ▲ CCGs and Community Trusts: Meeting to be confirmed

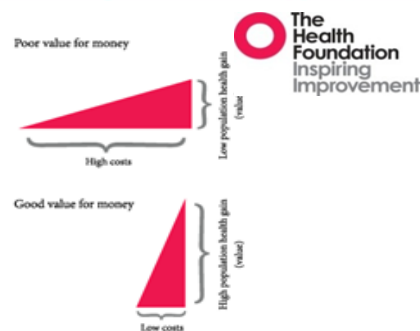
Please contact [Alison Lovatt](#) for further information. To see the Yorkshire and Humber Patient Safety Collaborative 'Plan on a Page' please click [here](#).

Masterclass on Value in Healthcare – 4 March 2015, Leeds

In the NHS difficult decisions need to be made regarding the allocation of scarce resources. In this half-day Masterclass Professor Gwyn Bevan and Greg Fell will explore a number of contemporary methods that can be readily applied to any system to improve value within existing spending and service patterns, including the STAR (Socio Technical Allocation of Resources) tool and Programme Budgeting and Marginal Analysis.

This Masterclass will focus on demystifying some of the core concepts and the application of these tools in everyday settings.

Further information is available [here](#).



Measurement for Improvement Training – two further events

Variations in health care in the NHS are a persistent and ever-present problem. These practical workshops led by Professor Mohammed are designed as an introduction to understanding variation in healthcare focusing support for clinicians, managers and analysts in identifying different ways in which variations can be measured and how these measures (specifically Statistical Process Control –SPC) can be used to support improvement of services. Our first half day workshop on Understanding and Reducing Variation in Healthcare will be held on **10 February 2015 in York** with further information available [here](#).

As a follow up to the initial workshop, we are offering a full day practical session on how to plot and produce SPC charts in Healthcare. This full day event is being held on **11 March 2015 in Leeds** with further information available [here](#).

Improving Wheelchair Services

On 27 November 2014, NHSE and NHSIQ held a national wheelchair summit event in London. Angela Green, our Improvement Programme manager, and some of the Yorkshire and Humber wheelchair services were invited to attend. During the event the team had a chance to meet Baroness Tanni Grey-Thompson. The team shared learning from the Y&H "time to provision" improvement measure work and wheelchair user survey which has helped to shape this future work and going forward we are planning to be involved in the national wheelchair leadership alliance. A full report from the event can be found at <http://slidesha.re/1vzRFX>



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