



February 2016 Newsletter

Improvement Academy

National award to spread our work across England and Scotland

Over the next 3 years the **AHSN Improvement Academy** will be working in partnership with the **Royal College of Physicians (RCP)** to deliver a national **Mortality Case Record Review Programme**. The RCP will deliver the programme in partnership with researchers here at the Improvement Academy, who have already developed, tested and implemented a qualitative methodology for mortality review in 12 Trusts across Yorkshire. This pioneering programme aims to develop and implement a standardised way of reviewing the case records of adults who have died in acute hospitals across England and Scotland. Its main aim is to improve understanding and learning about problems in care that may have contributed to a patient's death. In addition, the programme will identify common themes, work with healthcare colleagues to rectify and address any deficiencies in patient care and, through continuous quality improvement, share best practice. Further information on our Mortality Case Record Review training can be accessed [here](#) or contact **Libby Slemeck**.



Sepsis, what next?

There has been a lot of national interest in Sepsis lately fuelled partly by the National Confidential Enquiry into Patient Outcomes and Death (NCEPOD) report. A Sepsis roundtable event was held on February 10th which proved very timely, 50 attendees, both providers and commissioners from 14 organisations in both primary and secondary care were present. Following some lively discussion some themes emerged especially around communication between different teams, difficulty sharing information about patient's care and the challenge of ensuring all staff have the right knowledge.



So what next? The Improvement Academy will be working with key people to (i) explore the designing of an education pathway, including education packages and ideas already being used in the region from primary through to secondary care, (ii) promote better networking and sharing through the Sepsis **Community of Practice**, so we can ensure the 'Sepsis Champions' in the region are well supported and all areas represented, and finally (iii) aiming to develop and test Sepsis pathways across boundaries to aid improved communication and care. If you have some ideas for change and would like to be involved in the work please contact: **Mel Johnson**.

Improvement Academy Operations Research Masterclass
What can Operations Research do for healthcare improvement?
Thursday 24th March 2016
Venue: Met Hotel, King Street, Leeds*
Time: 9:30 (registration) - 15:00
Lunch included

This event introduces a range of Operations Research tools including:

- Lead capacity modelling
- Queueing models
- Health's system modelling and how they can be used to improve performance
- Simulation
- Patient A&E targets
- Hospital Performance of A&E (DPOC)

The event will be delivered by:

Martin Pitt
Associate Professor of Healthcare Modelling and Simulation
University of Exeter

Richard Blackwell
Information Analysis Manager
South West Academic Health Science Centre

*For further details on the venue, please click [here](#)

We are delighted to be running this event which will be delivered by Martin Pitt, Associate Professor of Healthcare Modelling and Simulation, University of Exeter and Richard Blackwell, Information Analysis Manager, South West AHSN.

What can Operations Research do for healthcare improvement? Masterclass: 24th March

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Martin and Richard will be introducing a range of operations research tools including bed capacity modelling, queuing theory, healthcare system modelling and how they can be used to improve patient flow, 24 hour A&E targets, delayed transfers of care (DTOCs). Visualisation techniques to communicate data will also be addressed. To register for this event - click [here](#), or for further information contact our office: 01274 383926.

STOP PRESS Mortality Briefing for CCGs: 2 March 3-5pm, St George's Centre, Leeds. Professor Mohammed is leading an interactive session for commissioners about how to interpret and use hospital mortality statistics. Please [click](#) to register or ring our office.

Our latest Blog by Katie Eacret, Assistant Ward Manager: What's a Safety Huddle?

Katie's blog can be read in full on our [website](#) — but here's a taster for you: "What's a safety huddle?" asked one of our housekeepers one morning when she was asked to attend. This was the most asked question in the beginning when this was being introduced, and now it is a case of "come on, it's safety huddle time!".

Katie works on Heather Ward, the first Mental Health ward to embed safety huddles into routine practice. Bradford District Care Trust is now looking to scale up across all wards. For further details please contact **Lynn Pearl**.



Our huddle video is linked to the graphic above

For further information please contact Louise Barber/ Office Manager
e: academy@yhahsn.nhs.uk / t: 01274 383926
www.improvementacademy.org



@improve_academy e:academy@yhahsn.nhs.uk