

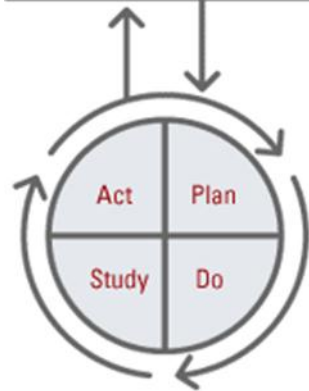
Plan

What are we trying to accomplish?

How will we know that a change is an improvement?

What changes can we make that will result in improvement?

Do



Study

Act

